



Financial Service Centers of New York, Inc.
A TRADE ASSOCIATION

PROGRAM

May 12, 2009

New York Marriott Brooklyn
333 Adams Street
Brooklyn, New York 11201

Financial Service Centers of New York, Inc. Seventeenth Annual Conference and Vendors Show

7:00 am – 8:30 am	Vendor Setup (Salon F) Registration – Ballroom Foyer
8:30 am – 10:00 am	Vendor Displays (Salon F) <i>Continental Breakfast – Sponsored by NetSpend</i>
10:00 am – 11:00 am	General Membership Meeting (Salon E) <ul style="list-style-type: none">• Guest Speaker – TBD• Industry Update & <u>Nominations</u>• General Counsel Update• Small Dollar Loan Update• Albany Update <i>Refreshment Break – Sponsored by Marshall & Sterling</i>
11:00 am – 12:30 pm	Vendor Displays (Salon F)
12:30 pm – 1:45 pm	Luncheon (Salon E) <ul style="list-style-type: none">• Invited Guest Speaker – TBD• Presentation of Scholarship Awards <i>Sponsored by MoneyGram International</i>
2:00 pm – 3:00 pm	I. Workshops – Part I – 3 Sessions
3:15 pm – 4:30 pm	II. Workshops – Part II – 3 Sessions <p>There will be a total of five different topics. Proposed workshops would include:</p> <ul style="list-style-type: none">• Compliance Certification (2 Sessions)• Customer service• Employee hiring and retention• Minimizing check losses and collections• Marketing• Security
4:30 pm – 6.00 pm	Vendor Displays (Salon F) Reception – Cocktails & Hors d'oeuvres <i>Sponsored by Capital One & Western Union</i>
6:00 pm	Vendor Breakdown